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APPLICATION NO.	FILING DATE	FIRST NAMED INVENTOR	ATTORNEY DOCKET NO.	CONFIRMATION NO.
09/451,827	11/30/1999	Stephen J. Swartz	8567.121US01	9567
23552	7590	12/05/2003	EXAMINER	
MERCHANT & GOULD PC P.O. BOX 2903 MINNEAPOLIS, MN 55402-0903			AVELLINO, JOSEPH E	
		ART UNIT	PAPER NUMBER	
		2143	14	
DATE MAILED: 12/05/2003				

Please find below and/or attached an Office communication concerning this application or proceeding.

Office Action Summary	Application No.	Applicant(s)
	09/451,827	SWARTZ ET AL.
	Examiner Joseph E. Avellino	Art Unit 2143

-- The MAILING DATE of this communication appears on the cover sheet with the correspondence address --

Period for Reply

A SHORTENED STATUTORY PERIOD FOR REPLY IS SET TO EXPIRE 3 MONTH(S) FROM THE MAILING DATE OF THIS COMMUNICATION.

- Extensions of time may be available under the provisions of 37 CFR 1.136(a). In no event, however, may a reply be timely filed after SIX (6) MONTHS from the mailing date of this communication.
- If the period for reply specified above is less than thirty (30) days, a reply within the statutory minimum of thirty (30) days will be considered timely.
- If NO period for reply is specified above, the maximum statutory period will apply and will expire SIX (6) MONTHS from the mailing date of this communication.
- Failure to reply within the set or extended period for reply will, by statute, cause the application to become ABANDONED (35 U.S.C. § 133).
- Any reply received by the Office later than three months after the mailing date of this communication, even if timely filed, may reduce any earned patent term adjustment. See 37 CFR 1.704(b).

Status

1) Responsive to communication(s) filed on 15 September 2003.

2a) This action is FINAL. 2b) This action is non-final.

3) Since this application is in condition for allowance except for formal matters, prosecution as to the merits is closed in accordance with the practice under *Ex parte Quayle*, 1935 C.D. 11, 453 O.G. 213.

Disposition of Claims

4) Claim(s) 1-20 is/are pending in the application.

4a) Of the above claim(s) _____ is/are withdrawn from consideration.

5) Claim(s) _____ is/are allowed.

6) Claim(s) 1-20 is/are rejected.

7) Claim(s) _____ is/are objected to.

8) Claim(s) _____ are subject to restriction and/or election requirement.

Application Papers

9) The specification is objected to by the Examiner.

10) The drawing(s) filed on _____ is/are: a) accepted or b) objected to by the Examiner.

Applicant may not request that any objection to the drawing(s) be held in abeyance. See 37 CFR 1.85(a).

11) The proposed drawing correction filed on _____ is: a) approved b) disapproved by the Examiner.

If approved, corrected drawings are required in reply to this Office action.

12) The oath or declaration is objected to by the Examiner.

Priority under 35 U.S.C. §§ 119 and 120

13) Acknowledgment is made of a claim for foreign priority under 35 U.S.C. § 119(a)-(d) or (f).

a) All b) Some * c) None of:

1. Certified copies of the priority documents have been received.

2. Certified copies of the priority documents have been received in Application No. _____.

3. Copies of the certified copies of the priority documents have been received in this National Stage application from the International Bureau (PCT Rule 17.2(a)).

* See the attached detailed Office action for a list of the certified copies not received.

14) Acknowledgment is made of a claim for domestic priority under 35 U.S.C. § 119(e) (to a provisional application).

a) The translation of the foreign language provisional application has been received.

15) Acknowledgment is made of a claim for domestic priority under 35 U.S.C. §§ 120 and/or 121.

Attachment(s)

1) Notice of References Cited (PTO-892)

2) Notice of Draftsperson's Patent Drawing Review (PTO-948)

3) Information Disclosure Statement(s) (PTO-1449) Paper No(s) 13.

4) Interview Summary (PTO-413) Paper No(s) _____.

5) Notice of Informal Patent Application (PTO-152)

6) Other: _____

DETAILED ACTION

1. Claims 1-20 are pending in this examination.

Claim Rejections - 35 USC § 103

2. The text of those sections of Title 35, U.S. Code not included in this action can be found in a prior Office action.

Claims 1-17, and 20 are rejected under 35 U.S.C. 103(a) as being unpatentable over Azarmi et al. (USPN 5,905,715) (hereinafter Azarmi) in view of Calabrese et al. (USPN 6,236,857) (hereinafter Calabrese)

3. Referring to claim 1, Azarmi discloses a method for providing an operations architecture to implement a local service activation management system comprising the steps of:

providing a physical environment for supporting a local service activation management system (Figure 20, reference character 163);
managing the physical environment with managing hardware (col. 6, line 58 to col. 7, line 4);

supporting the managing hardware with support infrastructure (Figure 20, reference character 160; col. 7, lines 5-10);

implementing a common integration platform (col. 9, lines 13-43); and

executing operation management procedures selected from the group of operation management procedures (e.g. abstract).

Azarmi does not disclose the local service activation management system is configured to provide local telephone service and to provide telecommunications services outside of a service area that is local to the customers. Azarmi however does disclose that the local service management system described can be implemented in telecommunications networks used in the past (col. 3, lines 30-35) which would lead one skilled in the art to mean a telephonic network. Calabrese discloses a telephonic network which provides local telephone service (Figure 1: Cellular telephone calling a land line phone 119 through networked PSTN system). Calabrese further discloses providing telecommunications services (i.e. enhanced service features such as prepaid services, customer service features, etc.) outside of a service area that is local to the customers (col. 2, lines 35-46). It would be obvious to a person of ordinary skill in the art at the time the invention was made to combine the teaching of Calabrese with Azarmi to provide enhanced services to a user while in a service area where the wireless provider is unable to provide those services due to lack of equipment or unavailability of the services as supported in Calabrese (col. 2, lines 35-46).

4. Referring to claim 2, Azarmi-Calabrese discloses the group of operation management procedures consists of service level agreement generation (Azarmi, col. 7, lines 40-54). It would have been obvious to one of ordinary skill in the art at the time the invention was made to include disaster recovery, scheduled maintenance, roll outs and

release, production control, toolset procedures, operations level agreement generation and service level reporting procedures to the system of Azarmi because these are all distinct properties of SLA and inherently affect the service a customer would receive from the network, therefore they would be monitored and executed by the operations architecture of Azarmi.

5. Referring to claim 3, Azarmi discloses that the managing hardware includes management servers, management controllers, and management consoles (workstations) (col. 6, line 55 to col. 7 line 67). Azarmi does not disclose including probes and sniffers. However using probes and sniffers in managing hardware is well known and expected in the art. It would have been obvious to one of ordinary skill in the art at the time the invention was made to include probes and sniffers to Azarmi to monitor performance and to determine degradation of equipment and possibilities to correct the deficiencies.

6. Referring to claim 4, Azarmi discloses the support infrastructure includes startup tools and recovery tools (e.g. abstract; col. 13, lines 45-57). However Azarmi does not specifically say that the support infrastructure includes shutdown tools. However, it is well known in the art to provide shutdown tools to facilitate garbage collection on the network and Internet which are deadlocked. It would have been obvious to one in the art to include shutdown tools to the system of Azarmi to kill rogue processes which are degrading performance and to optimize memory usage.

7. Referring to claim 5, Azarmi-Calabrese discloses the invention substantially as discussed in the claim 1 rejection, including the integration platform includes common standards (col. 9, lines 30-45), common interfaces (Figure 20), common message formats (protocols) (col. 9, lines 13-30), and common file logging forms (profiles) (col. 10, lines 5-10).

8. Referring to claim 6, Azarmi discloses providing application management tools (e.g. abstract).

9. Claims 7-17, and 20 are rejected for similar reasons as stated above.

Claims 18 and 19 are rejected under 35 U.S.C. 103(a) as being unpatentable over Azarmi in view of Sigler et al. (USPN 6,477,370) (hereinafter Sigler).

10. Referring to claim 18, Azarmi discloses a system for implementing a local service activation management system as stated in the claims above. Azarmi does not disclose a satellite interface for transmitting and receiving satellite information. Sigler discloses a satellite interface for transmitting and receiving satellite information (Figure 1). It would be obvious to a person of ordinary skill in the art at the time the invention was made to combine the teaching of Sigler with Azarmi to increase bandwidth to mobile users and

to monitor wireless communications means so efficient SLA can be guaranteed to mobile user subscribers.

11. Referring to claim 19, Azarmi discloses a system for implementing a local service activation management system as stated in the claims above. Azarmi does not disclose a plurality of communication services for relaying information to fixed and mobile stations. Sigler discloses a plurality of communication services for relaying information to fixed and mobile stations (Figure 1). It would be obvious to a person of ordinary skill in the art at the time the invention was made to combine the teaching of Sigler with Azarmi to increase bandwidth to mobile users and to monitor wireless communications means so efficient SLA can be guaranteed to mobile user subscribers.

Response to Amendment

12. Applicant's arguments filed September 15, 2003 have been fully considered but they are not persuasive.

13. Applicant argues in substance that, (1) Azarmi does not disclose providing local telephone service to customers and Calabrese fails to provide a local service activation management system.

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14. In response to applicant's arguments against the references individually, one cannot show nonobviousness by attacking references individually where the rejections are based on combinations of references. See *In re Keller*, 642 F.2d 413, 208 USPQ 871 (CCPA 1981); *In re Merck & Co.*, 800 F.2d 1091, 231 USPQ 375 (Fed. Cir. 1986).

Conclusion

15. This is an RCE of applicant's earlier Application No. 09/451827. All claims are drawn to the same invention claimed in the earlier application and could have been finally rejected on the grounds and art of record in the next Office action if they had been entered in the earlier application. Accordingly, **THIS ACTION IS MADE FINAL** even though it is a first action in this case. See MPEP § 706.07(b). Applicant is reminded of the extension of time policy as set forth in 37 CFR 1.136(a).

A shortened statutory period for reply to this final action is set to expire THREE MONTHS from the mailing date of this action. In the event a first reply is filed within TWO MONTHS of the mailing date of this final action and the advisory action is not mailed until after the end of the THREE-MONTH shortened statutory period, then the shortened statutory period will expire on the date the advisory action is mailed, and any extension fee pursuant to 37 CFR 1.136(a) will be calculated from the mailing date of the advisory action. In no, however, event will the statutory period for reply expire later than SIX MONTHS from the mailing date of this final action.

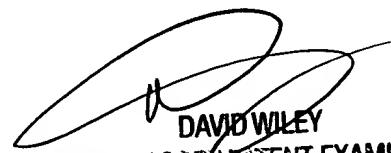
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Any inquiry concerning this communication or earlier communications from the examiner should be directed to Joseph E. Avellino whose telephone number is (703) 305-7855. The examiner can normally be reached on Monday-Friday 7:00-4:00.

If attempts to reach the examiner by telephone are unsuccessful, the examiner's supervisor, David A. Wiley can be reached on (703) 308-5221. The fax phone numbers for the organization where this application or proceeding is assigned are (703) 746-7239 for regular communications and (703) 746-7238 for After Final communications.

Any inquiry of a general nature or relating to the status of this application or proceeding should be directed to the receptionist whose telephone number is (703) 305-3900.

JEA
October 14, 2003



DAVID WILEY
SUPERVISORY PATENT EXAMINER
TECHNOLOGY CENTER 2100